

ELEVATING DATA CENTRE EXPECTATIONS WITH SERVERCHOICE



INDUSTRY

Maritime heavy engineering

LOCATIONS

HQ: UK

Offices: Global operations include UK, Europe, Dubai, Japan and more

SUMMARY

Seajacks' fleet of the world's most advanced self-propelled jack-up vessels provide safe and efficient offshore oil, gas and wind solutions across the globe. Seajacks has completed over 500 wind turbine installations and has brought a new dimension to the construction, maintenance and decommissioning of off-shore platforms.

CLIENT CHALLENGES

With their incumbent data centre provider unexpectedly entering administration, Seajacks had extremely limited time to identify a new supplier and migrate their business-critical infrastructure that supports their global fleet of off-shore vessels.

The challenge for Seajacks was to research, shortlist, select and on-board with a data centre operator that could work flexibly to accommodate their varied requirements. The short 3-month timeframe and hard deadline meant their new provider would also have to offer thorough support at every step of the way. In addition to securely hosting their primary operations in a rock-solid data centre, Seajacks needed commercially critical connectivity links between their UK HQ in Norfolk and all satellite offices and vessels.



THE SERVERCHOICE EXPERIENCE

ServerChoice were able to react quickly and work flexibly to meet all of Seajacks' technical and operational needs, keeping well within the tight deadline. Seajacks IT Co-Ordinator, Daniel Bird, outlines his ServerChoice experience.



ACCESSIBILITY

"We needed somewhere, with good road connections, low risk-profile, that we could pop-out to on a Friday afternoon. ServerChoice provided a top-tier, secure data centre in just the right location."



TAILORED COST PACKAGE

"In the first instance we explored a number of different configuration options with ServerChoice. They helpfully quoted all these across 3 to 5 years to provide us a range of price options."



RESPONSIVE SERVICE

"Adam has been our contact from our initial sales call. He's been there from the site tour through to on-boarding, and it's him we contact on the rare occasions we have a question."

THE SERVERCHOICE SOLUTION

SMARTER THINKING

ServerChoice offered space in its award-winning Harlow Data Centre, just north of London, in the UK's largest and most innovative data centre campus. Its location puts it within easy reach, but crucially provides a much lower risk profile than London-based facilities, which was a vital consideration for Seajacks' mission-critical global operations.

The resilience, efficiency and security of Harlow Data Centre is immediately apparent from a tour of the state-of-the-art site. Built to a minimum of Tier 3 standards throughout, the data centre uses 100% renewable energy and features advanced security, including three-factor authentication and biometric access controls. The facility is provisioned with high-density racks, is OCP-Ready, and is truly carrier-neutral, with ultra-low latency fibre routes directly connecting to major Tier 1 providers and strategic PoPs across Europe.

"The facility is better than Tier 4 in many regards, and the high level of security exceeded our expectations."



A TRUSTED PARTNER

The original Internet requirement was for 200 Mbps, but after listening to Seajack's challenges, ServerChoice upgraded the connection to 1 Gbps. This provided a high-performance, future-proof and cost-effective connection that also lowered future upgrade costs. ServerChoice also offered FlexMove®, its free relocation service.

"It sits in the background and ticks along nicely. It's a great service and I know we can rely on it."

ServerChoice was on-hand to offer support and guidance throughout every stage of the process, from Seajacks' initial sales enquiry call right through to go-live, to ensure that Seajacks were up and running smoothly and successfully.

And with ServerChoice's proven 100% uptime track record, there's been little need for Seajacks to test the on-site 24/7 support.

FLEXIBLE, SECURE AND RESILIENT

- Customisable rack densities
- Carrier neutral
- Tier 3+ standards throughout
- Minimum N+1 across every infrastructure component
- Low TCO
- Guaranteed power and cooling availability
- 100% renewable energy

CASE STUDY



BOOK YOUR TOUR OF A WORLD-CLASS DATA CENTRE

Talk to ServerChoice today about your data centre challenges and book a tour of its world-class facilities.

✉ enquiries@serverchoice.com

🌐 www.serverchoice.com

☎ 01438 532 300

